unfair iradc practices, Further, in order In protect Iheir interests mul lo educate the prospective customers mul distributor!*, de, uhoul the genuineness and ciipiihilities of the parallel marketeers, u system of rating of perullcl marketeers for evaluation of Iheir capabilities, infrastructure net-work and readiness to carry out professed business and deliver goods and services promised, has been Introduced.

(c) and (d) In June, 1992, Ministry of Petroleum and Natural Gas set up a Group of Members of Parliament lo examine various aspects of supurious LPG cylinders entering into the marketing system and lo suggest ways and means lo improve the murkellugof LPG In general with emphasis on checking the entry of spurious cylinders into (he marketing network. Most of the recommendations which have been accepted/accepted with modification by the Government have been Implemented or arc under implementation. The main recommendations of the Group about customer
services are:—

(a) Customers Service Cell should be made more effective.

(b) Senior Officers of Oil Companies shouldmeet customers/forums for solving customer grievances.

(c) Customers are free to purchase LPG stove from any source. Action should be taken against distributors who forced sale of stoves.

(d) Second telephone for distributors selling more then 4000 refills per months.

(c) Impart training to delivery boys/ distributos' staff for courteous behaviour.

Chukniu Refugees of Arunachal Pradesh

1.151. SHRI NYODEK YONGGAM: Will the Minister of HOME AFFAIRS be pleased lo state:

(a) whether it is a fact that Chakma refugees of India including the Chakma refugees of Arunachal Pradesh have approached UNHRC (United Nations Human Rights Commission), NHRC (National Human Rights Commission) lo investigate inhuman treatment given to Ihcm by the Government of Arunachal Pradesh;

(b) 11 so, what is lite reaction of Government
thereto?

(c) whether there is any prima facie cases
of inhuman treatment meted lo Chakma refugees in Arunachal Pradesh by the State Government; and

(d) If so, the details thereof?

THE MINISTER OF STATE IN THE MINISTRY OF HOME AFFAIRS (SHRI P.M. SAYEED): (a) and (b) The Chakmas settled in Arunachal Pradesh had approached the National Human Rights Commission (NHRC) alleging violation of their human rights by llie Government of Arunachal Pradesh. There Is no information as to whether they had also approached the United Nations Human Rights Commission. On receipt of some reports of the problems faced by the Chakmas, the Central Government had advised the State Government lo take necessary steps for providing security to all residents and to ensure normal supplies of essential commodities and medical facilities in the Chakma inhabited areas.

(c) and (d) Some such reports were received. The Stale Government was advised to ensure security, normal supply of essentialcommodities and medical facilities in the areas Inhabited by Chakma refugees in Arunachal Pradesh.

Discontinuance of Certificate of Proficiency Exam for Radio Officers

1552. SHRI RAMACHANDRAN PILLAI: Will the Minister of COMMUNICATIONS be pleased to state:

(a) whether It Is a fact that Department of Telecommunications has announced vide Its Notification published In the Hindustan Times dated 3rd February, 1995 that Certificate of Proficiency Part I examination for Radio Electronic Officers will not be conducted after the present session of March-April, 1995 due to probable Introductions of Global Maritime Distress Safety System;

(b) whether Government have received representations from various Marine Radio Officers Training Institutes opposing this sudden discontlnance of C.O.P. examinations; and

(c) if" so, what is Government's reaction to these representations?

THE MINISTER OF STATE OF THE MINISTRY OF COMMUNICATIONS (SHRI SUKH RAM): (a) Yes Sir.

(b) Yes Sir.

(c) A circular was issued in 1993 itself to institutes training candidates for CO.P. Examinations, informing of the need for introduction of GMDSS Certificates and Government's intention to implement the same.

Establishment of an Asian Economic Community

1553.SHRI AJIT P.K. JOGI:
SHRI SANJAY DALMIA:
SHRI V. HANUMANTHA RAO:
MAULANAOBAIDULLAH KHAN AZMI:

Will the Ministerof EXTERNAL AFFAIRS be pleased to state:

(a) whether at a national seminar on globalisation held in New Delhi on 21st December, 1994 a unanimous demand was made for constitution of an Asian Economic Community to strengthen trade and economic lies; and

(b) if so, the reaction of Government and the progress made so far?

THE MINISTER OF STATE IN THE MINISTRY OF EXTERNAL AFFAIRS (SHRI SALMAN KHURSHID): (a) Media reports about the seminar referred to by the Honourable Members have come to the notice of the Government.

(b) The Government is in favour of strengthening economic and trade cooperation among the Asian countries through bilateral, regional and multilateral mechanisms. However, no proposal with regard to formation of an Asian Economic Community is presently under Government's consideration.

Setting up of Scrap Management Group

1554.SHRI K.M. KHAN:
SHRI SANJAY DALMIA:
SHRI MOOLCHAND MEENA:
MAULANA OBAIDULLAH KHAN AZMI:

Will the Minister of RAILWAYS be pleased to state:

(a) whether a scrap management group has been set up in the Railway Board to monitor disposal of scrap;

(b) whether the railways have maximised their income by disposing off its scrap material;

(c) if so, the details of venue earned during the last three years, Zone-wise; and

(d) if not, the reasons therefor?

THE MINISTER OF RAILWAYS (SHRI C.K. JAFFER SHARIEF): (a) and (b) Yes, Sir.

(c) A statement is attached. *(See below)*

(d) Does not arise.

Statement

Setting up of Scrap Management Group

Revenue earnings from scrap disposal zone-wise during the last three years are given below:—

(Rs. in crores)

Railway	1992-93	1993-94	1994-
Central	101.72	110.52	115.72
Eastern	89.03	95.65	117.10
Northern	117.56	134.63	180.21
North Eastern	21.44	32.12	42.68
Northeast	14.02	21.86	25.61
Southern	57.37	97.36	135.31
South Central	75.35	103.66	116.37
South Eastern	87.02	106.33	120.89
Western	90.16	109.81	121.10
Total	653.67	811.94	974.99
Production Units	25.27	37.74	42.76
Grand Total	678.94	849.68	1017.75

मंत्री के विवेकाधीन कोटे के अंतर्गत पेट्रोल पंपों और

गैस एजेंसियों का आवंटन

1555. **श्री रामजी लाल :** क्या पेट्रोलियम और प्राकृतिक और प्राकृतिक गैस मंत्री यह बताने की कृपा करेंगे कि :

(क) गत दो वर्षों में सरकार द्वारा मंत्री के विवेकाधीन कोटे के अन्तर्गत कितने पेट्रोल पम्प, गैस एजेंसियां तथागैस कनेक्शन जारी किए गए

(ख) गांवो और शहरों में उनका कितना-कितना आवंटन हुआ,